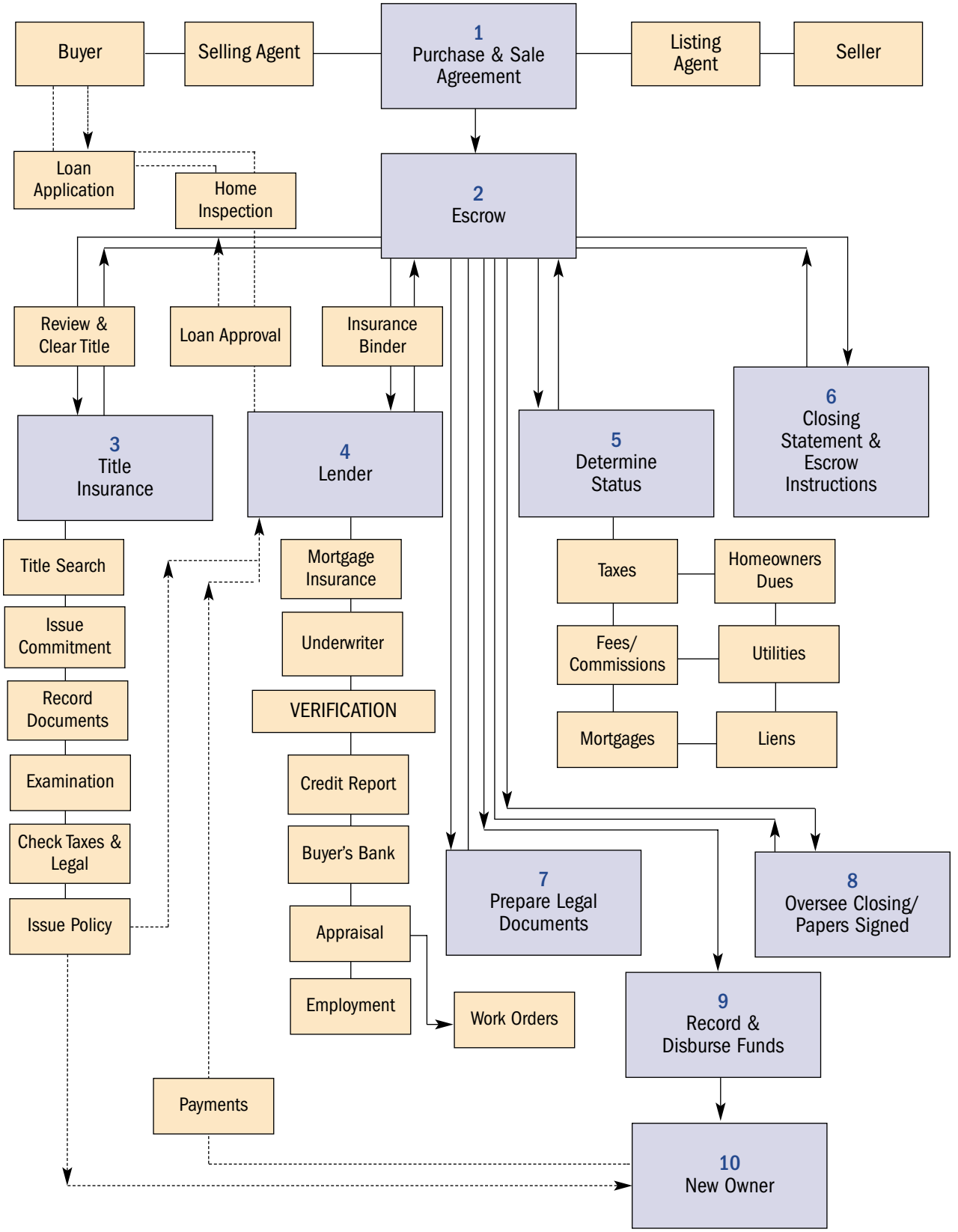It's more complicated than just finding a home